
FRANK GEORGI

frank@georgi.world

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Boglerenstr. 4b, CH-8700 Küsnacht

PROFIL

20 years background in Financial Service & Management Consulting industry. Strong and passionate leader and people manager. Deep experience in data & information management, reporting & analytics, Insurance operations and IT. Highly skilled in change management and large transformational projects as well as business development. Strong experience in digital Banking & Insurance, such as m-payment and e/m-Banking. Highly skilled in international, diverse and ambiguous environments and in building successful teams. Passioned trainer and coach on pyramidal thinking & communication.

CAREER

Founder & Managing Partner lakecon, since 2017

Consulting at the interface between Business, Operations and IT. Specialised in Banking & Insurance as well as in Reporting, Information&Data Management, Change Management Transformational Programs and PMI.

Country Lead for pyramidal thinking & communication steercom GmbH, since 2016

Business results through structured communication. The ability to structure complex topics and deliver key messages in an addressee-focused way is a key competence in today's corporate world. steercom's proven training workshops and consulting services do help successful companies around the world to improve in this key expertise.

Director - Head Information Management (Steering & Reporting) SwissRe, 09/2011 - 10/2016

- Transformation of Management Reporting, Data & BI for Corporate Solutions (Primary insurance business at SwissRe)
 - ❖ Established single-source-of-truth for the entire business unit to allow for integrated and consistent reporting landscape across all levels and functions (UW, Claims, Operations, Sales)
 - ❖ Developed modern reporting solutions, dashboards and reports for 1,400+ users
 - ❖ Change Management towards digitalisation, standardisation, automation and self-service
 - ❖ Central Master & Customer Data Management processes, tools and teams
 - ❖ Build-up of a global team of 30 people in 5 locations

Director - Head of Operations (member of executive staff) Zurich Insurance, 02/2008 - 07/2011

- Responsible for Operations, Financials and Special Affairs in Zurich's Global Specialties practice (Marine, Financial Lines, A&H, Microinsurance)
 - ❖ Steering of respective IT/Operational activities and projects
 - ❖ CFO for Global Specialties incl. compliance & audit topics
 - ❖ Strategy and business case development

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- ❖ Introduced effective and lean management structure and processes
- ❖ Built global processes, consistent financial data and global IT strategy
- Manager in-house strategy consulting - iCON (in 2008)
 - ❖ Development of target operating models

Senior Manager Financial Services Accenture GmbH, 09/1997 - 12/2007

- 10 years of serving Banks and Insurance companies in defining and delivering strategies & concepts
- Global responsible for Accenture's Digital Banking practice (e/m-Banking, m-Payment)
 - ❖ Leading an international team of local subject matter experts to position Accenture as thought leader in the market
 - ❖ Global alliance director for a joint venture of an European Digital Banking IT company
 - ❖ multiple digital strategy consulting projects (e.g. Credit Suisse, Siemens, BMW Bank)
- Management of large transformational projects
 - ❖ e.g. multiple years of post-merger integration (PMI) experience

EDUCATION

- | | |
|-------------|---|
| 1997 | Master thesis at IDS Sheer Inc., Chadds Ford, Pennsylvania, USA |
| 1991 - 1997 | Master degree in economy & computer science (Diplom Wirtschaftsinformatik)
University of Mannheim, Germany |
| 1982 - 1991 | Abitur at Europa-Gymnasium in Wörth, Rheinland-Pfalz, Germany |

OTHER

- ❖ German (mother tongue), English (fluent)
- ❖ Extensive teaching & faculty experience as well as keynote speaker throughout past 20 years
- ❖ Extensive recruiting & coaching experience
- ❖ Various publications in the field of digital Banking